

Trip Evaluation

Underline or highlight the number that reflects your feelings about the trip, using number 1 as the lowest and 10 as the highest rating.

Use the extra space for comments.

Name – Ms. GISELA BUENDE & Mr. THEO ROLF BUENDE ,

Dates ~~to~~ 02 MARCH 2012,

South India Trip

27 February

1. How would you rate the pre-departure information and services of SMTT Holidays?

Worst 1 2 3 4 5 6 7 8 9 10 best not applicable

Comments: - _____

2. How would you rate our logistics and planning?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: - We appreciated the high flexibility in responding to our wishes!

3. How were your transfer/transportation services?

Comments: - perfect

4. How would you rate our local handling agents?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: _____

5. How would you rate The Choice of Hotels and accommodation on the trip?

Worst 1 2 3 4 5 6 7 8 9 10 best not applicable

Comments: It was our own choice

What was the highlight of your trip?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: both day-trips (on 28.02. and 01.03.)

What is the one thing you would have liked to add to the tour?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: Nothing

What is your overall rating of the trip?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: Excellent

Would you recommend this trip to family and friends?

YES

NO

Comments: _____

General comments, criticism, praise, suggestions:

