

Trip Evaluation

Underline or highlight the number that reflects your feelings about the trip, using number 1 as the lowest and 10 as the highest rating.

Use the extra space for comments.

Name- Mr.Pratik & Mrs.Moon Jain, Dates 12 -19 Dec 2010, South India Trip

1. How would you rate the pre-departure information and services of SMTT Holidays?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: - good

2. How would you rate our logistics and planning?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: - Treat

3. How were your transfer/transportation services?

Comments: - Really good

4. How would you rate our local handling agents?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: good

5. How would you rate The Choice of Hotels and accommodation on the trip?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: Turtle on Beach (with mate)

What was the highlight of your trip?

Worst 1 2 3 4 5 6 7 8 9 10 best

Please return to SMTT—Cochin@smtt.com

Comments: Munnar, Kandalam (Beach)

What is the one thing you would have liked to add to the tour?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: A few more cooler places like Munnar, and some real traditional Kerala village life and a camp fire.

What is your overall rating of the trip?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: Good

Would you recommend this trip to family and friends?

YES

NO

Comments: Munnar would be highly recommended.

General comments, criticism, praise, suggestions:

Warm welcome everywhere.
Conveyance with (Indigo) was great comfort.
Co-operative staff
Good planning
Good company with Mr. Jason Jacob.
Overall we had fun!!