

10/05/11

### Trip Evaluation

Underline or highlight the number that reflects your feelings about the trip, using number 1 as the lowest and 10 as the highest rating.  
Use the extra space for comments.

Name- Ms. Lynette Joan Hill x 02, Dates 16 May to 20 May -2011, South India Trip

1. How would you rate the pre-departure information and services of SMTT Holidays?

Worst 1 2 3 4 5 6 7 8 9 best

Comments: - \_\_\_\_\_

2. How would you rate our logistics and planning?

Worst 1 2 3 4 5 6 7 8 9 best

Comments: - \_\_\_\_\_

3. How were your transfer/transportation services?

Comments: - PUNCTUAL AND FRIENDLY.

4. How would you rate our local handling agents?

Worst 1 2 3 4 5 6 7 8 9 best

Comments: FRIENDLY AND INFORMATIVE

5. How would you rate The Choice of Hotels and accommodation on the trip?

Worst 1 2 3 4 5 6 7 8 9 best

Comments: EACH HOTEL HAD CHARACTER AND A UNIQUE CHARM.

What was the highlight of your trip?

BRITON BOATYARD  
WALKING TOUR - FORT KOCHI  
HOUSEBOAT

Worst 1 2 3 4 5 6 7 8 9 best

Comments: \_\_\_\_\_

What is the one thing you would have liked to add to the tour?

Worst 1 2 3 4 5 6 7 8 9 best

Comments: MORE TIME AT EACH DESTINATION.

What is your overall rating of the trip?

Worst 1 2 3 4 5 6 7 8 9 best

Comments: A BEAUTIFUL TASTE OF KERALA.

Would you recommend this trip to family and friends?

YES

NO

Comments: DEFINITELY

General comments, criticism, praise, suggestions:

THE TOUR PACKAGE WAS WELL-ORGANISED AND  
APPROPRIATELY PLANNED FOR OUR SHORT STAY.  
ALL STAFF OF SMTT WERE FRIENDLY, INFORMATIVE  
AND HELPFUL. THANK YOU FOR A LOVELY HOLIDAY.