

Trip Evaluation

Underline or highlight the number that reflects your feelings about the trip, using number 1 as the lowest and 10 as the highest rating.

Use the extra space for comments.

Name - Mr. John Lavan x 02, Dates 12 to 24 Feb 2012, South India Trip

1. How would you rate the pre-departure information and services of SMTT Holidays?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: - _____

2. How would you rate our logistics and planning?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: - _____

3. How were your transfer/transportation services?

Comments: - EXCELLENT DRIVER AND VERY HELPFUL AND FRIENDLY.
ALSO, GOOD FUN.

4. How would you rate our local handling agents?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: MR BEENU WAS VERY ATTENTIVE

5. How would you rate The Choice of Hotels and accommodation on the trip?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: WE WERE INVOLVED IN CHOOSING THEM.

What was the highlight of your trip?

Worst 1 2 3 4 5 6 7 8 9 10 best

① MUNNAR & THEKKADY - HILL STATIONS
RAFTING & TREKKING

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② HOUSEBOAT - TOO MANY GOATS.
MADHE / CATUNDIS BECAUSE

Comments: WE REALISE NOW THAT WE LIKE IT WHEN IT IS QUIET BUT THERE ARE ACTIVITIES

What is the one thing you would have liked to add to the tour?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: MORE TREKING

What is your overall rating of the trip?

Worst 1 2 3 4 5 6 7 8 9 10 best

Comments: WE WERE A LITTLE "BRAIN WEARY" AFTER 3 WEEKS IN RAJASTHAN.

Would you recommend this trip to family and friends?

YES

NO

Comments: BUT NOT TO TRY TO SEE TOO MUCH LIKE US.

General comments, criticism, praise, suggestions:

The Hill stations were very nice
but the best thing about India is the
smiling faces of the people.
COCHIN IS WORTH STAYING 2/3 days.
Not necessary to go on a Houseboat if you
are staying in Backwaters
Marari Beach beautiful but too big
for us.
Preferred the smaller boutique hotels
& heritage houses.